HUIT Objectives and Key Results - FY23

**Foster an inclusive HUIT workplace that enables staff to thrive**

KEY RESULTS:
1. Measure staff engagement by utilizing qualitative and quantitative tools (e.g., staff surveys, stay conversations, training utilization) and create recommendations (by 12/22)
2. Provide professional development opportunities for all staff in FY23, and most specifically for EDIB (by 6/23)
3. Launch the Staff Council and Emerging Technology and Innovation Program (by 9/22)

**Ingrain privacy and security best practices into Harvard’s culture and work**

KEY RESULTS:
1. Develop a campaign and provide role-based privacy awareness training (by 10/22), and integrate privacy into policies and services across Harvard (by 2/23)
2. Conduct a university-wide architectural assessment and develop a plan for transitioning to zero trust for Harvard systems and end points (by 12/22)
3. Reduce our high and critical severity vulnerability count by 75% (compared to June 30, 2022) across Harvard managed systems according to remediation time frame policy (by 12/22)

**Achieve operational excellence across our services**

KEY RESULTS:
1. Create a refined service catalog with improved navigation, SLAs, and cost models for internal and externally facing services (by 6/23)
2. Enhance Harvard’s accessibility posture by refreshing and reviewing existing policies and procedures with OGC and University Leadership (by 3/23)
3. Identify 20 candidate services that are “at risk” or “unsustainable” and produce action and/or remediation plans (by 12/22)